

# Sanarise

Enterprise Odoo ERP — Muscat, Oman



## COMPANY PROFILE

**Sana Global Intelligent Systems SPC**

Commercial Registration 1633105 · Muscat, Sultanate of Oman

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## Who we are

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Sanarise Oman is an enterprise Odoo ERP provider based in Muscat. We implement, customize, and support Odoo for holdings and multi-entity enterprises across the Gulf and the wider region.

The company trades as Sanarise Oman under the legal name Sana Global Intelligent Systems SPC, registered in Muscat in November 2025 — but the registration is younger than the practice. Sanarise was founded in 2020 and built its Odoo delivery capability from Istanbul, Türkiye, serving enterprise clients across the region. In 2025 the practice moved its headquarters and delivery hub to Muscat, putting the company inside the market it serves. Sanarise Oman is an independent company within the Sanarise network.

Our work is narrow on purpose. We do one thing — Odoo — and we do it for a specific kind of client: organizations with more than one company, more than one warehouse, or more than one country in their structure. That is where ERP projects usually fail, and where ours hold.

**Vision.** Every multi-entity enterprise in the Gulf running its companies on one system that works.

**Mission.** We build the digital infrastructure of enterprise operations — implementing Odoo for holdings and multi-entity enterprises, in Arabic and English, one implementation at a time.

## Why Sanarise

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### ◆ **Multi-entity is our home ground**

Our reference projects are holdings: cross-company accounting, inter-company stock, consolidated reporting. The holdings we serve range from compact family structures to enterprises running more than a dozen legal entities in a single country — and the system holds at both ends.

### ◆ **Training is never an extra**

End-user and admin training is bundled into every implementation we deliver. An ERP handed over without trained users is an unfinished project, so we do not sell the finish separately.

### ◆ **Arabic and English, natively**

Requirements workshops, training sessions, and documentation are delivered in whichever language your teams work in — including mixed rooms.

### ◆ **Official Odoo partner**

Sanarise Oman is an Odoo Reliable Partner, listed in Odoo's official partner directory for Oman.

### ◆ **Senior-led delivery**

Projects are run by the people whose names are on this profile, with development capacity engaged per project — not handed to a bench.

### ◆ **We know the local rails**

Saudi ZATCA Phase 2 e-invoicing, Omani VAT, WPS payroll files across the GCC — compliance infrastructure is part of the implementation, not a discovery made after go-live.

## Services

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### Odoo implementation

End-to-end deployment: scoping, configuration, data migration, go-live, and the training that goes with it. Delivered directly by Sanarise or jointly with a delivery partner where the client relationship sits locally.

### Customization

Custom Odoo modules and extensions — most often inside an implementation, sometimes as scoped change requests on systems already live. Modules we have built and shipped:

- **Real-estate management and property-valuation module set** — asset records, valuation workflows, and leasing; productized into Real Estate Kit (10-stage auction pipeline, full RTL, ZATCA Phase 2 e-invoicing).
- **Customer-service performance dashboard** for a multinational FMCG distributor — live service KPIs on top of standard Odoo helpdesk data.
- **Cross-company stock operations** for a multi-entity distributor — inter-company transfers posting correctly on both sides.
- **EDI integration and a local-accounting connector** (Mikro, Türkiye) — Odoo exchanging documents with systems it was never designed to talk to.
- **Barcode-driven warehouse flows** added to a live system without stopping daily operations.
- **NGO Kit** — fund accounting by project and budget-vs-actual reporting, packaged as a product rather than rebuilt per client.

## Support & hosting

### Support

Post-go-live support under an annual contract, in two plans:

|                              | Basic                | Standard             |
|------------------------------|----------------------|----------------------|
| Availability                 | Business hours (9–5) | Extended hours (8–8) |
| Response time                | Within 48 hours      | Within 24 hours      |
| Resolution commitment        | Best effort          | 4 business days      |
| Tickets                      | 4 / month            | 12 / month           |
| Dedicated account manager    | —                    | Included             |
| Quarterly performance review | —                    | Included             |
| SLA contract                 | —                    | Included             |

### Hosting

We supply and manage Odoo.sh cloud hosting as part of our projects. Odoo licence and hosting fees are quoted directly by Odoo.

**What we don't do:** we are not a general software house. Bespoke non-Odoo platforms, hardware, and networking are outside our scope. Clients who need them are better served by a specialist — and we will say so in the first meeting.

## Where we are strongest — industries

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### ◆ FMCG & distribution

Our largest reference base. Distribution businesses run on stock that moves fast and expires: we implement multi-warehouse operations, batch and expiry tracking, promotions, and route-to-market flows, connected to cross-company stock where the distributor spans more than one legal entity. For one multinational distributor we built a custom customer-service performance dashboard on top of the standard modules — distribution clients rarely stop at vanilla Odoo, and we don't expect them to.

### ◆ Real estate

Brokerage, auctions, valuation, and leasing handled on one asset record. Our delivery experience in the sector is packaged into **Real Estate Kit** — our own product: a 10-stage auction pipeline, Arabic-first with full RTL, and native ZATCA Phase 2 e-invoicing — ready for brokerages, auction houses, developers, and property managers across the GCC.

### ◆ Restaurants & F&B

Fast, offline-capable point of sale tied straight into inventory — so a lost connection never stops service, and stock, lot, and expiry records stay accurate behind the counter. Purchasing and supplier management run in the same system the tills post to.

### ◆ Non-profit organizations

Served through **NGO Kit**, our packaged Odoo product for NGOs: fund accounting by project, budget-vs-actual reporting, grant reporting, multi-currency, and field logistics. Built as a product, not a per-project rebuild — an NGO gets a working system, not a consulting engagement.

*We also deliver for holdings across other sectors — manufacturing and retail among them — where the multi-entity structure, not the industry, is the hard part.*

## Where we are strongest — domains

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### ◆ Accounting

Built on the local rails, not adapted to them: Omani VAT with zero-rated exports, Saudi ZATCA Phase 2 e-invoicing natively in our Real Estate Kit, UAE VAT and corporate-tax reporting, and multi-currency throughout. For holdings, inter-company flows and consolidated reporting across every legal entity on one platform. Accounting is where multi-entity implementations are won or lost, and it is the domain we scope first in every project.

### ◆ HR & payroll

Payroll that clears the local systems it has to clear: WPS-compatible output for Oman, Saudi Arabia, and the UAE, with employee records, leave, and end-of-service calculated per each country's labour rules. HR is usually the second system a growing Gulf company buys — we implement it inside the same Odoo instance as finance, so payroll posts to the ledger without a bridge.

### ◆ Inventory & warehouse

Multi-warehouse, barcode operations, lot and expiry tracking, and cross-company stock. We have delivered barcode-driven warehouse flows as standalone additions to live systems, and cross-company stock operations for a multi-entity distributor — inventory is where our FMCG background shows.

## Selected projects

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### Transmed

Full-service FMCG distributor · founded 1943 · 12 countries across the Middle East, Africa, and Europe

Transmed manages the entire distribution value chain, from supply chain to in-store execution. For Transmed, Sanarise delivered Odoo implementations including a customer-experience rollout and a custom customer-service performance dashboard giving management live service KPIs.

### Awab Holdings

Saudi family investment holding · real estate, healthcare, education, IT, hospitality & F&B, contracting

Sanarise delivered the holding's internal Odoo ERP.

### Real-estate holding, Saudi Arabia (name withheld)

Six companies. Odoo implementation with custom real-estate and valuation modules, delivered jointly with our Saudi delivery partner.

### F&B distribution, Oman (name withheld)

Odoo implementation, in delivery 2026.

### Multi-entity distribution, Türkiye (name withheld)

Cross-company stock operations, EDI, and a local-accounting integration on a live Odoo system.

### MIYO (FZC)

UAE food producer · ice cream and baking · production in Sharjah, offices in Dubai  
Odoo implementation.

### Orange Organization

Humanitarian NGO, Türkiye · 20+ locations · 400+ staff · 1.2M+ beneficiaries

Odoo implementation for programs spanning food security, education, protection, and WASH.

### Smile Givers International

US-registered relief & development NGO · food-security and agriculture programs in Syria  
Odoo implementation.

### NBS Venture

Digital-transformation and software company, Türkiye  
Odoo implementation.

## How we work

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### 1. Scope

Requirements workshops with the people who will use the system, not only management. Fixed scope, written down.

### 2. Build

Configuration and custom development in staged deliveries, reviewed with the client as they land.

### 3. Train & go live

End-user and admin training before go-live, bundled, always.

### 4. Support

An annual support plan with defined response times, so the relationship doesn't end at handover.

## Legal & contact

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|---------------------------|------------------------------------------------------------------------------------------|
| Trading name              | Sanarise Oman                                                                            |
| Legal name                | Sana Global Intelligent Systems SPC                                                      |
| Legal name (Arabic)       | السنا العالمية للأنظمة الذكية ش.م.س.و                                                    |
| Commercial Registration   | 1633105                                                                                  |
| Tax Identification Number | 2252244                                                                                  |
| Legal form                | Sole Proprietor Company (SPC)                                                            |
| Registered                | 25 November 2025, Muscat                                                                 |
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| Website                   | sanarise.com.om                                                                          |

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